

Modern Work

Turn technology into measurable productivity and business outcomes

We empower people and organisations to work smarter, collaborate better and achieve more with Microsoft 365 and Copilot.

WHY THIS MATTERS

Modern Work brings together siloed tools and processes to transform how people work, communicate and deliver value.

85% of employees say workplace technology does not help them do their best work.

Source: Microsoft Work Trend Index 2025

32% of businesses are investing in AI enabled collaboration and automation technology

Source: Cisco Hybrid Work Strategy and MSFT Work Trend Index Reports.

WHERE THINGS GO WRONG

Licences without adoption

Tools are deployed but not embedded. Spend increases, value doesn't.

Platform Sprawl

Multiple platforms create complexity, cost and inconsistent experiences.

Hybrid without parity

Experiences differ across office, remote and frontline users.

Technology without strategy

Disconnected tools and devices fail to deliver lasting value.

WHAT WE DELIVER

Adoption from day one

Technology, training and change delivered together from day one.

Simplified technology estate

Strategically designed platforms that optimise investment, streamline operations, and simplify management.

Connected employee experience

Collaboration, communication, content and devices working as one modern workplace.

Measured outcomes

Success tracked against KPIs for adoption, productivity and operational performance.

WHAT GOOD LOOKS LIKE

✓ Simplified, standardized and integrated platforms

✓ Consistent employee experience everywhere

✓ Measurable productivity gains

✓ Secure foundations for AI and automation

✓ AI enabled workforce

Reduced Complexity
Consolidate collaboration and productivity tools onto fewer strategic platforms.

Technology People Actually Use
Consistent experiences across meetings, calling, content, devices and AI drive adoption and productivity.

One Accountable Partner
Strategy, deployment, adoption and managed services delivered through a single trusted partner.

Future-Ready Workplaces
Secure Microsoft and Cisco platforms designed for AI, automation and continuous innovation.

Proven at Scale
Delivered across enterprise and global organisations

CLIENT PROOF

 Close Brothers

fieldfisher

GTR

Our 5-step approach

Turn products and licenses into effective, modern and integrated productivity and collaboration solution.

STEP 01

ASSESS

Baseline workplace technology, security and AI readiness

People, platform and endpoint baselining · AI data, identity and security and people readiness · Collaboration, Productivity, Copilot, Voice, Meetings and Contact Centre solutions

Outcome: Clear view of current technology landscape, adoption barriers, user needs and transformation priorities.

STEP 02

DESIGN

Shape the target workplace and adoption roadmap.

Remote and workplace design and technology, and adoption architecture · Copilot enablement, data, identity and security guardrails · Experience, adoption and value roadmap

Outcome: Agreed roadmap, target architecture and adoption strategy aligned to business goals and measurable outcomes.

STEP 03

DELIVER

Deploy and adopt secure, connected and AI-enabled experience

M365, Copilot. Teams/Webex and digital front door deployment · Secure physical and virtual endpoints, meetings rooms and AI voice · Migration, integration and change-led training and enablement

Outcome: Modern workplace technologies deployed securely with minimal disruption and clear user benefits.

STEP 04

ADOPT

Drive user adoption, behavioural change and measurable value.

Role-based AI productivity, collab and space enablement · Responsible AI, champions and leader sponsorship · Usage, sentiment, productivity and value tracking

Outcome: Employees equipped, engaged and supported to maximise adoption, productivity and return on investment.

STEP 05

MANAGE

Managed & secure experience, improving confident and trust.

A secure, continuously optimised physical and digital workplace delivering sustained productivity, adoption and business value

Outcome: Continuously optimised workplace environment delivering sustained productivity, governance and business value.

CLIENT PROOF

“[Cisilion] gave us clear guidance on hardware and configuration options, then rapidly implemented the solution.”



Aidan Shanahan, Head of IT

GTR



Start with a personalised Modern Work readiness assessment

Embed the right ways of working before you scale licences

[Book now](#)