

Voice

Enabling Enterprise Grade calling and collaboration

Providing robust yet simple enterprise grade calling and collaboration solutions, through simple, flexible subscription models.



From mobile, laptop, handset or conferencing platforms, our voice solutions enable your workforce to remain connected regardless of location or device.

143% ROI

in less than 6 months for Enterprise organisations

- Forrester TEI, Dec 2022

45% TCO

savings from simplified, single management portal

- Forrester TEI, Dec 2022

What Makes us Great



1 of 2

UK partners to hold both Microsoft & Cisco Advanced Collaboration & Productivity Specialisations



1,400

adoption and training days delivered to help users adopt latest innovations



200,000+

voice users migrated since 2020



Security First

Integration with security platforms, delivering a secure and robust voice environment



Fully Managed Service

We take full responsibility for your voice environment



98%

renewal of managed services and enhanced support

As an award-winning technology and service integrator, we have experience across productivity, collaboration, and meeting room technology areas. We understand that interactions are best with a quality voice experience, and our teams work with you to ensure you get the best out of your investment. Together with ensuring maximum adoption and benefit is delivered to your users. Our specialists provide advice and guidance on voice and collaboration solutions that leverage your existing technology investments with the latest

technology innovations. We understand the needs of your users, profiling them to ensure they have the right voice solution paired with the right devices and accessories to deliver against their roles and requirements. Our approach involves enhancing your team's skills and capabilities, as well as aligning with your vision. To identify, plan and develop a secure and integrated flexible voice solution that meets the unique needs of your employees today and into the future.



Beyond Expectations



“Cisillon is a very professional organisation and I have great confidence in their ability to deliver complex projects of this type with ease. All of their personnel have been engaging and supportive and we have definitely chosen the right supplier.”

Mabel Harvey,
IT Director, Fieldfisher

Outcomes & Benefits



Work productively and confidently from anywhere

Voice today does not mean tied to your office phone. Enable your employees to work from anywhere, while retaining the control you need. It can be delivered to mobile devices either through eSIMs linked directly to your calling platform, or utilising mobile apps, your users can operate regardless of location.



Global, multisite connectivity

Centralised management and control of your entire organisation calling platform through a single, cloud-based calling environment, ensures you can deliver one global dial plan, with centralised reporting and a seamless collaboration experience regardless of location.



Deliver robust business continuity

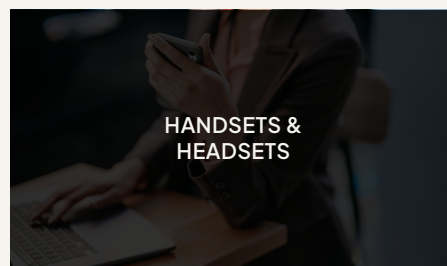
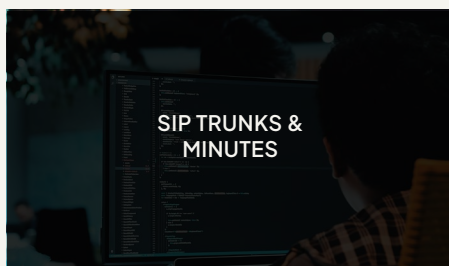
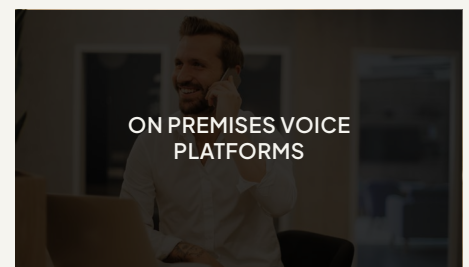
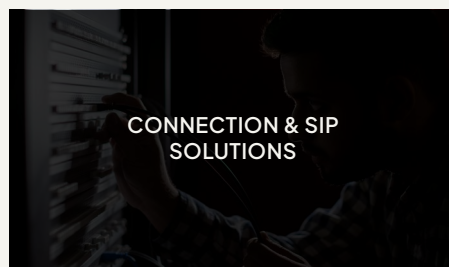
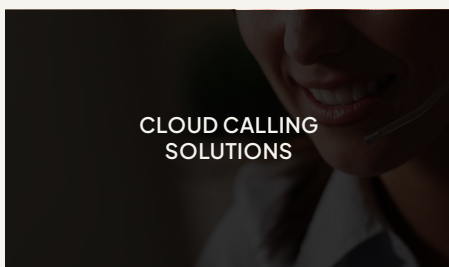
Our calling platforms, both cloud and on-premises delivered ensure your business is protected from disruptions, and backed by our managed services, ensuring you and your employees stay connected.



Converged Platforms

Integrated solutions, bringing together voice, data, meetings and chat, simplifying your employee's collaboration and communication experience both within your organisation and with your customers.

Our voice solutions are based around five key areas:





Scan for website



Our Clients

NHS
North West London
Clinical Commissioning Group



5000

user Telephony & Contact
Centre migration



Cisco Call Manager



Microsoft Teams intergration

 **Nuffield
Health**



7500

user Teams Voice migration

£1m

estimated savings over next 5
years

Bird & Bird



3000

user Telephony & Contact
Centre migration

28

offices globally

9/10

NPS rating - Managed Services

About Cisilion

Our customer-led approach means we work with firms globally to successfully implement voice experiences that deliver real value. Our award-winning projects are complemented by our long-standing and strategic relationships with some of the world's leading technology partners including Gold Partnerships with Cisco and Microsoft.

As 1 of only 2 UK partners who hold both Cisco and Microsoft Advanced Collaboration accreditations, you can trust that we have complete expertise to successfully deliver reliable enterprise class voice solutions into your organisation.

[Book a workshop with our Voice Specialists](#)

