



# At a Glance

CNA Hardy wanted to improve communication and collaboration between teams by creating a flexible and modern workplace. They partnered with Cision to implement state-of-the-art meeting room technology powered by Microsoft Teams. The aim was to enhance collaboration, productivity, and employee satisfaction while also achieving cost savings.



COLLABORATION



PRODUCTIVITY



COST SAVINGS



## Who is CNA Hardy?

CNA Hardy is a global specialty insurance company, headquartered in London, that provides a range of insurance solutions for businesses and professionals.

With over 100 years of experience in the insurance industry, CNA Hardy has established a reputation for excellence and innovation.

“Cision’s expertise and guidance has been invaluable, I am grateful for their support and innovation in bringing our meeting room spaces to life.

They have ensured that we are able to work together seamlessly and efficiently across offices, even in different regions, resulting in increased collaboration and communication among our teams – game changing.”

Jack Kelly, Digital Workplace Manager, CNA Hardy



# Challenges

# Solution

# Benefit

1 **Legacy collaboration and meeting room technology**

was unable to provide the high standard of collaboration required.

2 **Refurbishment to London office**

meant strict deadlines for the project to be completed.

3 **Difficulty in connecting remote participants**

and integrating with existing tools, causing issues with sharing content, reducing collaboration and productivity.

4 **Time-consuming and manual meeting room management processes**

requiring manual processes and support from IT staff.



**Microsoft Teams Meeting Rooms**

Enabled seamless communication and collaboration between teams in different locations, allowing for more effective communication and improved productivity.



**Cisilion Gold Fully Managed Service**

Cisilion's industry leading Microsoft Teams Managed Service, including 24/7 support and monitoring, update management, and advanced hardware replacement.



**Office Refresh & Digital Signage**

Procuring hardware, including devices and screens, deployed across all desks, meeting rooms and the new office space.



**Completed its vision of a modern, flexible workplace,**

with state-of-the-art technology, resulting in increased employee satisfaction and a more attractive workplace for recruitment and retention purposes.



**Significant cost savings**

through embracing flexible working, resulting in the reduction of office space required in London Office.



**High adoption rates**

and increased employee satisfaction through workshops hosted by Cisilion's Adoption Services.



**Seamless user experience**

and improved management capabilities, resulting in a more efficient and effective workplace.



# CISILION

## About Cisilion

Our customer led approach means we work with firms globally to successfully implement collaboration experiences that inspire employees and help retain and attract top talent.

Our award winning projects are complemented by our long standing and strategic relationships with some of the world's leading technology partners including Gold Partnerships with Cisco and Microsoft.

As 1 of only 2 UK partners who hold both Cisco and Microsoft advanced collaboration accreditations, you can trust that we have complete expertise to deliver. From intelligent spaces, secure network, managed meeting rooms, and employee devices – you can rely on us.

[Book a collaboration workshop](#)

